

## Best Practices for Adverse Behavior Training

	Yes	No	n/a	Comments
Do you train on how to decrease combative client/resident behaviors? If yes, what does that look like?				
What are employees instructed to do if de-escalation techniques would fail?				
Are employees trained on physical takedowns and holds? If yes, are you willing to consider stopping this approach?				
Do you have designated trainers? How do you determine who qualifies to be a trainer?				
Is training conducted upon hire and before employees would begin working with clients/residents?				
Does training consist of recognizing each residents' antecedents?				
Does training include role playing to allow the employee to practice de-escalation techniques? If yes, how often does this occur? If no, would you consider adding this to your training program?				
How do new employees learn of the clients/residents they will serve? Is there shadowing?				
Do you have a behavior care plan in place for each client/resident? How do ensure staff is aware of that plan?				
How often do you train existing staff? Is their periodic refresher training?				