

# LIFECYCLE SUPPORT NOTICE

## SL 7500e PORTABLE RADIOS

NORTH AMERICA | August 26, 2021

### OVERVIEW

Motorola Solutions is announcing the cancellation of the following MOTOTRBO™ SL 7500e portable radios.

### PRODUCTS AFFECTED

Radio	Model	Description
SL 7550e	AAH81QCN9TA2AN	UHF1 (403-480 MHz) 3W Display
SL 7550e	AAH81TCN9TA2AN	UHF2 (450-512 MHz) 3W Display
SL 7580e	AAH81VCN9TB2AN	800 MHz (806-870 MHz) 2W Display
SL 7590e	AAH81WCN9TB2AN	900 MHz (896-941 MHz) 2W Display

### CRITICAL DATES

Last Order Date	November 15, 2021
Last Requested Ship Date	December 31, 2021

### SUGGESTED REPLACEMENT PRODUCTS

There is no direct replacement that combines both form factor and capability. Other MOTOTRBO radios can be considered depending on customer requirements. For form factor, consider the SL 3500e Series radios and for similar capability consider the XPR 7000e Series enabled models referenced below:

Radio	Model	Description
SL 3500e	AAH88JCD9SA2AN	SL 3500e 136-174 3W Display
	AAH88YCD9SA2AN	SL 3500e 403-470 3W Display
XPR 7500e	AAH56JDN9RA1AN	XPR 7550e 136-174 5W Display
	AAH56RDN9RA1AN	XPR 7550e 403-512 4W Display
	AAH56UCN9RB1AN	XPR 7580e 800 /900 4W Display

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## **SERVICE AND SUPPORT**

Only devices that are under an active service agreement or within a valid warranty period will continue to be supported for the duration of their outstanding service contract. No further service contract renewals will be available unless otherwise stated in writing by Motorola Solutions. All service renewal quotes can be obtained via the installed base quote tool.

Following product cancellation, Motorola Solutions will make commercially-reasonable efforts to support software critical bug fixes and hardware maintenance for a maximum duration of 5 years (November 2026). This duration is not guaranteed and may change without notice depending on demand and related component availability or whether, due to component compatibility, legacy products are unable to support the latest software releases.

Following the five-year period of commercially-reasonable effort, software maintenance will no longer be available and repair will be limited to the availability of spare parts held within the Motorola Solutions Repair Centers. No further effort will be made to source parts outside of the Motorola Solutions Repair Centers.

## **FOR MORE INFORMATION**

If you have questions regarding the cancellation of the MOTOTRBO SL 7500, please contact your Motorola Solutions Account Representative.