



Hi Valued Customer,

We have some exciting news! We are expanding! We are pleased to announce that on April 5, 2021 Miner Electronics merged with Chicago Communications.

For many years, it has been our goal to expand our sales and service presence to better serve you, our customers. The merger of Miner Electronics with Chicago Communications is a merger of two highly competent firms. This new venture will expand our sales and service portfolio allowing us to better respond to an ever-changing technical environment and position us to better meet the needs of our customers. This will allow us to provide better technical expertise, support, and improved response times over a larger geographical area. Our companies have always held similar business values and philosophies on providing high-quality customer solutions and service. With a strong emphasis on honesty, integrity, and reliability, and the building of long-term relationships with our customers and key supply chain partners, we will continue to strengthen our combined organization to better serve you.

We see this merger as an exciting opportunity for both companies, for our employees and our customers. Our greatest assets have always been our people, and by joining forces we are forging a new company with enhanced experience and expertise and an expanded base of highly qualified technicians, installers, account representatives and support staff. Though we will now operate as one company—Chicago Communications—you can continue to count on the same personal working relationships that you have had in the past from the staff at both the Elmhurst, IL and Munster, IN locations. We are all here for you!

Over the next several months we will be integrating databases, equipment and most important, all of our personnel. Our objective will be to familiarize ourselves with each of our customer's needs, to ensure that we continue to meet those needs at the level you expect. By working together, our goal is to make this seamless and improve our level of service to you. Your questions and concerns are important to all of us. You may reach out to your respective account representative, technician or email us at questions@chicomm.com.

We are sincerely grateful for your continued support and partnership over the years. We look forward to the future, our continued business with you, and the opportunities this merger will bring to supporting you even better!

Sincerely,
Cindy Glashagel and Kurt Hessler
Principals

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