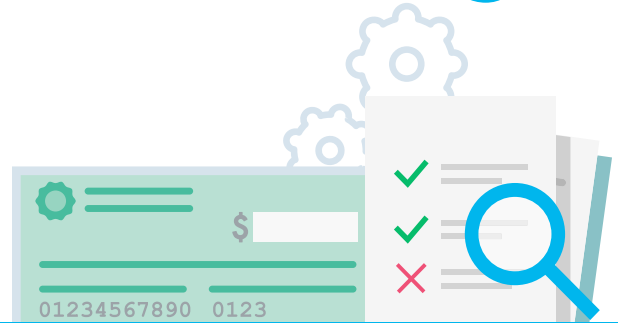# Cash Application Manager

A/R Processing made easy

Automate Bank Transactions in NetSuite

Automate cash application of incoming payments in NetSuite. Reduce DSO by automatically applying bank payments—including checks, wire transfers, and ACH payments—against invoices in NetSuite.

Payment Capture
Automatically import bank payment files into NetSuite

Cash Application
Apply customer payments to outstanding invoices in NetSuite

Exceptions Handling
Automatically flag and easily view discrepancies in integrated dashboard

Security
Encrypt files using industry-standard PGP (plain or signed) with support for SFTP

Dashboard
Easily monitor activities and resolve errors using an intuitive dashboard

Your CAM Journey

AFTER PURCHASE

1 Selection
Banks and payment types (lockbox, ACH, wires) to be automated with CAM are identified during pre-sale process.

2 Scope Definition
Celigo demos CAM, discusses your business needs, and confirms file formats.

3 Celigo University
Celigo provides a link to the CAM Milestone course, which includes action items for you, your bank, and Celigo.

Prerequisites Phase

4 CAM Milestone Sessions
CAM Prerequisites Team works with you and your bank to complete the Milestone Checklist in the University course. The goal is to prepare for CAM configuration and testing. Please sign up as soon as possible once the team provides the Calendly link.

Implementation Phase

5 Installation
Following successful completion of the Milestone Checklist, the Implementation Team installs, configures, and demos CAM using a bank file containing real customer payments.

6 Training
Implementation Team provides CAM training, supports testing, coordinates the move to production with you and your bank, and provides post-go-live support.

Adoption Phase

7 Ongoing Support
Celigo Support, Customer Success Manager, and Account Executive are available as needed.

> The following is a general estimate. Actual timeline depends on many factors, including bank, file format, resource availability, testing/training methodology, data in NetSuite Sandbox, date of NetSuite go-live, etc.

CAM Prerequisites Phase:
Prepare for testing CAM with Real Customer Payments

		Weeks	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Customer	Engage bank. *	1 Day	●													
Bank	Assign Bank Project Team: PM, file format expert(s), & sFTP contact.	2 Weeks	▬▬													
Customer, Bank, Celigo	Attend CAM Milestone Sessions to align on file format and discuss action items.	1 Day		●												
Bank	Provide file with customers' payments.	4 - 6 Weeks		▬▬▬▬▬												
Celigo	Schedule Initial Implementation call. Prepare for Implementation.	1 Week						▬								

CAM Implementation Phase:
Install, Configure, Demo, Test, Move to Production, Go live

		Weeks	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Customer and Celigo	Initial Call with Implementation Consultant: Get/confirm access for Integrator.IO and NetSuite. *	1 Day							●							
Celigo	Install and configure CAM, and prepare for the demo.	1 Week							▬							
Celigo	Demo CAM. Train how to handle different payment statuses.	1 Day								●						
Customer	Test CAM. Testing is iterative. Duration depends on file format, changes requested, your testing/training methodology.	1 - 6 Weeks								▬▬▬▬						
Customer	Provide Feedback to Bank and Celigo.	1 - 6 Weeks								▬▬▬▬						
Bank or Celigo	Make updates based on Feedback.	1 - 6 Weeks								▬▬▬▬						
Customer	Confirm that testing completed.	1 Day												●		
Bank and Celigo	Move to production.	1 Week												▬		
Celigo	Provide post-go-live support.	2 Weeks													▬▬	